Find a lost Android phone

By the AndroidAnswers Editorial Team · Free to print for classes and libraries

SHORT ANSWER

On another phone, tablet, or computer, open the Find Hub app or go to android.com/find. Sign in with the Google Account on the lost phone, select it, then tap Play sound to ring it at full volume for five minutes, even on silent.

1. Open Find Hub and sign in

On another device, open the Find Hub app, or go to android.com/find in a browser. Sign in with the Google Account that is on the lost phone. (Some screens still say Find My Device.)

2. Select the phone and check the map

Choose the lost phone. The map shows a current or last-known location when Google can estimate it. Indoor pins can be approximate.

3. If it is nearby, play a sound

Tap Play sound. The phone rings at full volume for about five minutes, even if it was on silent. Listen around the house, cushions, and bags.

4. If it is lost or stolen, lock it

Tap Mark as lost to lock the phone and show a message on the lock screen. Only erase the phone as a last step. That deletes data stored on the phone.

5. Get ready now so it works next time

On a phone you still have: turn Location on, set a screen lock, and confirm Find Hub / Find My Device is on under Settings → Security.

Pixel: Settings → Security → Find Hub → Allow device to be located

Samsung: also try Settings → Security and privacy → Lost device protection (Samsung account)

Motorola: Settings → Security & privacy → Device finders → Find Hub

IF IT DOES NOT WORK

- Phone not in the list: check you used the same Google Account that is on the phone.
- Map shows an old location: the phone may be off or offline. Google shows the last known spot when it can.
- Samsung phone: try the SmartThings Find website with your Samsung account too.

Full guide with more detail:

https://androidanswers.com/how-to-find-my-android-phone

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